

**ServiceNow & BMC remdedy developer:**

**Job location:** Uppal, Hyderabad

**Experience:** 6 – 9 Yrs

**Joining time:** Immediate within 15 days only

**CTC range:** up to 13 LPA

**Job description:**

- A technically sophisticated and result oriented professional with 6 to 8 years of experience
- In Development and administration in BMC ITSM Applications and BMC Remedy and Service Now tools.
- Possesses good analytical, programming and communication skills.
- Has hands-on experience in customization/implementation of applications in ITSM, CMDB and Service Level Management.
- Is certified ServiceNow system administrator and
- Has willingness to build a variety of ServiceNow based solutions utilizing the ITSM skill sets gained over the years.
- Have good functional and communication skills.
- Proficient on all the modules of ITSM suite (Incident Management, Change Management, Problem Management, Service request Management)
- Good experience in writing client scripts, Business Rules, Client catalog scripts, ACLs in ServiceNow.
- Worked on Notification Engine by creating custom notification tag
- Creating SRD's using standard process as well as Advanced level
- Enhancements for Change, Problem and Incident module
- Worked in the DB Level to update values in the Change, Incident, Work Order and Problem modules
- Working experience in creating web services, fetching the data to vendor form, and configuring Mid-Tier
- Proficient knowledge to use the data management tool to update the values in bulk
- Debugging the critical issues on time with quick solution

Please share your updated Resume to Mail ID: [resumes@prodesigntek.com](mailto:resumes@prodesigntek.com),

Call: +91- 7207002016.